

# Let Professional Fees and Rent Guarantee Insurance

## Insurance Product Information Document

**Company:** UK General Insurance Ltd on behalf of Great Lakes Insurance SE

**Product:** Landlords Professional Fees and Rent Guarantee

UK General Insurance Limited is registered in the UK, regulated and authorised by the Financial Conduct Authority.  
Registration Number: 310101

The information provided in this document is a summary of the key features and exclusions of the policy and does not form part of the contract between us. Complete pre-contract and contractual information about the product can be found in the policy wording provided by your insurance broker.

### What is this type of Insurance?

This policy is designed to cover the cost of professional fees charged by a claims handler, solicitor or accountant following a specific occurrence, providing that for cover that occurrence is detailed within the policy wording and not specifically excluded.



#### What is Insured?

##### Breach of Tenancy Agreement

- ✓ Pursuit following a breach by the tenant of any of their obligations under the tenancy agreement.

##### Pursuit of Rent Arrears

- ✓ The pursuit of rent arrears which commenced during the period of insurance.

##### Eviction

- ✓ The eviction of anyone in the property without your permission.

##### Legal Defence

- ✓ The defence of civil or criminal proceedings in respect of any act or omission by you arising from your ownership or management of the property.

##### Tax, VAT, PAYE & NIC Investigations

- ✓ Comprehensive enquiries or in-depth investigations of your tax affairs, including Aspect enquiries above £100, VAT disputes, PAYE disputes and NIC disputes.

##### Rent Arrears Indemnity

- ✓ Rent arrears owed by the tenant. Please note that this head of cover is optional, and you must refer to the policy schedule to confirm whether cover is in force.

##### Legal Helpline

- ✓ Free access to legal advice and assistance.

##### Employment Disputes

- ✓ Defence of a contract of employment dispute with an employee.

##### Property Protection

- ✓ The pursuit of civil claims against your tenant(s) who is responsible for damage to your property.

##### Contract Dispute

- ✓ Costs in relation to a dispute with a customer or supplier in respect of a contract for the sale, hire, supply or purchase of goods and services.



#### What is not Insured?

- ✗ Claims where there are no prospects of success.
- ✗ Claims where we consider it is unlikely a reasonable settlement will be obtained or where the likely settlement amount is disproportionate compared with the time and expense incurred.
- ✗ Claims that arose before the commencement of this insurance.
- ✗ Professional fees incurred in connection with interest on rent or service charges payable by the tenant.
- ✗ Any rent payable after you have recovered full and vacant possession.
- ✗ The first 10% of professional fees incurred under Contract Dispute claims.
- ✗ Any dispute between the insured person and a letting agent.
- ✗ Claims where a tenant reference has not been obtained.



#### Are there any restrictions on cover?

- ! The maximum amount payable per claim is £50,000.
- ! The maximum amount payable per period of insurance is £50,000.
- ! Maximum of £2,500 per month or the amount detailed within the tenancy agreement in relation to claims under Rent Arrears Indemnity, subject to a maximum indemnity period of 6 months.
- ! Where it may cost Us more to handle a claim than the amount in dispute We may at Our option pay to You the amount in dispute which will then constitute the end of the claim under this policy.



#### Where am I Covered?

- ✓ The United Kingdom (meaning England, Scotland, Northern Ireland, Wales), Channel Islands and Isle of Man.



### **What are my obligations?**

- At the start of the contract the information you provide must be true and complete to the best of your knowledge and belief and you must tell us if anything changes later.
- You must provide complete and accurate answers to any questions asked.
- You must observe and fulfil the terms, provisions, conditions and clauses of this policy – failure to do so could affect your cover.



### **When and how do I pay?**

- You should make payment to your broker, this may be by making a one-off payment or your broker may be able to arrange credit facilities.



### **When does the cover start and end?**

- This cover lasts for one year, and the dates of the cover are specified in your policy schedule.



### **How do I cancel the contract?**

- If you decide for any reason that this policy does not meet your insurance needs, please return it to your insurance broker within 14 days from the date of purchase or on the day you received your policy documentation. Providing no claims have been made or pending, we will refund you your premium in full.
- You may cancel the insurance cover at any time after this by informing your insurance broker, however, you will not be entitled to a refund of the premium.