

Motor Legal Expenses Insurance

Insurance Product Information Document

Company: UK General Insurance Ltd on behalf of Great Lakes Insurance SE

Product: Motor Legal Expenses Insurance

UK General Insurance Limited is registered in the UK, regulated and authorised by the Financial Conduct Authority.

Registration Number: 310101

The information provided in this document is a summary of the key features and exclusions of the policy and does not form part of the contract between us. Complete pre-contract and contractual information about the product can be found in the policy wording provided by your insurance broker.

What is this type of Insurance?

This policy is designed to cover the cost of professional fees charged by a solicitor following a specific occurrence, provided that cover for that occurrence is detailed within the policy wording and not specifically excluded.



What is Insured?

Personal Injury

- ✓ Pursuing a civil claim following a road accident involving the insured vehicle and resulting in the death of or bodily injury to an insured person.

Uninsured Loss Recovery

- ✓ A road accident involving the insured vehicle and resulting in uninsured losses being incurred by an insured person.

Motor Prosecution Defence

- ✓ Defending a prosecution brought against you as a result of a driving offence punishable by penalty endorsement or where your driving licence is at risk of being revoked or suspended.

Motor Consumer Dispute

- ✓ The pursuit or defence of any claim arising out of the sale, purchase, hire purchase or lease of the insured vehicle.
- ✓ The pursuit or defence of any claim relating to the testing, servicing or repair of the insured vehicle where the amount is in dispute.

Pothole Damage

- ✓ Professional fees incurred in pursuing a relevant local authority for damage caused to an insured vehicle on a public highway as a consequence of a pothole.

Illegal Clamping & Towing

- ✓ Professional fees incurred in pursuing the recovery of illegal clamping or towing fees related to the insured vehicle.

Unenforceable Parking Fines

- ✓ Professional fees in the appeal to the local authority or independent adjudicator against an unenforceable parking fine.

Motor Insurance Database Disputes

- ✓ You are covered for professional fees for representation of your legal rights in a dispute with the police and/or other government agency in the event your vehicle is seized following a failure in the communications between your insurer and the motor insurance database resulting in incorrect information about you or your vehicle being recorded on that database.

Uninsured Driver Motor Insurers Bureau Recovery

- ✓ Where the driver at fault is uninsured or cannot be traced, we will assist you in making a claim to the Motor Insurers Bureau.

Vehicle Identity Theft

- ✓ Following an event of Vehicle Identity Theft, we will provide necessary professional fees and ancillary costs incurred for the removal of any criminal or civil judgements wrongly entered against the insured person or defending a motoring prosecution brought against you.



What is not Insured?

- ✗ Any Personal Injury claims arising from a stress or psychology related condition, or any injury or illness not caused by a sudden or specific incident.
- ✗ Any costs, expenses or losses incurred due to any fraudulent, dishonest or criminal act by an insured person, or by any other person acting in collusion with an insured person in respect of Vehicle Identity Theft claims.
- ✗ Any claim where your motor insurer is entitled to repudiate your motor policy or refuses settlement of your claim.
- ✗ Any claim where an insured person (not being the policyholder) is driving under a 'driving other cars' extension to their motor insurance policy.
- ✗ Claims arising out of the use of an insured vehicle by an insured person for racing, rallies, trials off-roading or competitions of any kind.
- ✗ Travelling expenses, subsistence allowance or compensation for absence from work in pursuit of an insured person's claim;
- ✗ Any claim if an insured person has never held (or has been disqualified from holding or obtaining) a driving licence at the time of the event.
- ✗ Claims made by an insured person against any authorised passenger in the insured vehicle.
- ✗ Claims where there are no prospects of success.
- ✗ Claims where we consider it is unlikely a reasonable settlement will be obtained or where the likely settlement amount is disproportionate compared with the time and expense incurred.
- ✗ Claims that arose before the commencement of this insurance.
- ✗ Motor Consumer Dispute claims relating to testing, servicing or repair of the insured vehicle less than £100 or in excess of £10,000.
- ✗ Uninsured Driver Motor Insurers Bureau Recovery claims for property damage of less than £300 where the driver at fault cannot be traced.



Are there any restrictions on cover?

- ! The maximum amount payable per claim is £100,000.
- ! The maximum amount payable per period of insurance is £100,000.
- ! Where it may cost us more to handle a claim than the amount in dispute we may at our option pay to you the amount in dispute which will then constitute the end of the claim under the policy.



Where am I Covered?

- ✓ England, Scotland, Northern Ireland and Wales.



What are my obligations?

- At the start of the contract the information you provide must be true and complete to the best of your knowledge and belief and you must tell us if anything changes later.
- You must provide complete and accurate answers to any questions asked.
- You must observe and fulfil the terms, provisions, conditions and clauses of this policy – failure to do so could affect your cover.



When and how do I pay?

- You should make payment to your broker, this may be by making a one-off payment or your broker may be able to arrange credit facilities.



When does the cover start and end?

- This cover lasts for one year, and the dates of the cover are specified in your policy schedule.



How do I cancel the contract?

- If you decide for any reason that this policy does not meet your insurance needs, please return it to your insurance broker within 14 days from the date of purchase or on the day you received your policy documentation. Providing no claims have been made or pending, we will refund you your premium in full.
- You may cancel the insurance cover at any time after this by informing your insurance broker, however, you will not be entitled to a refund of the premium.